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		Release Date: 7/12/2017
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SAFETY ALERT

Equip Manufacturer: Head Rush Technologies	Affected Production Dates: All QUICKjump XL with 3m Ripcords
Equip. Name: QUICKjump XL with 3m Ripcord	Affected Serial No: All QUICKjump XL with 3m Ripcords
Model Number: QJXL150-20A with 3m Ripcord	

Abstract of Issue:
On 7/7/2017 Head Rush Technologies was informed of a webbing separation on a QUICKjump XL with a 3m Ripcord. Based on preliminary information, a participant experienced a fall of approximately 7-10 meters that resulted in a non-life threatening injury. Head Rush Technologies is requiring the STOP USE of all QUICKjump XL devices with a 3m Ripcord until a thorough investigation is completed.

Reason for Release:
A webbing separation occurred on a QUICKjump XL with a 3m Ripcord on 7/7/2017. The separation has generated concern by Head Rush Technologies regarding the safe operation of QUICKjump XL with a 3m Ripcord. Out of an abundance of caution, HRT is issuing this STOP USE safety alert for QUICKjump XL with a 3m Ripcord until a thorough investigation can be completed and root cause determined.

Action To Be Taken: (Inspection, Modification, Replacement, NDT, Order Parts, Manual Revision, Procedural Change)
STOP USE

Detail of Issue:
The investigation into this incident is just beginning. There are many facts that are not known, and we will work diligently with everyone involved to find out what occurred. This STOP USE does **NOT** affect any other QUICKjump XL unit (QUICKjump XL devices without a RipCord and with a 1.5m Ripcord are not affected). Following the completion of an investigation, HRT will issue further information regarding return to service, required inspection, or modifications.

Head Rush Technologies will provide, at no charge, 1.5m Ripcords upon request that can be used to replace a 3m Ripcord and keep the QUICKjump XL device in service. NOTE: The maximum mounting height of the QUICKjump XL 1.5m Ripcord is 21.8 Meters (71.5 feet) from nozzle to ground. If your mounting height does not allow changing to the 1.5m Ripcord, please contact Head Rush to discuss options.

Call Head Rush Customer Service at +1 720-565-6885 or email info@headrushtech.com to request a 1.5m Ripcord or discuss options regarding mounting height.